

## CRIME PREVENTION:

criminals prey on vulnerable members of the community at all times of year, and make no exceptions for the season of good will.

There are 3 main ways they will try to get money from you:

- 1) Bogus callers: claiming to be gas, water or electricity workmen, or to be an electrician, plumber or something similar. once in your house they will distract you, and steal things.
- 2) Bogus contractors: claiming that work is needed on your roof, gutters, driveway etc. If you agree to them doing any work, you will end up with little or no work done for a huge amount of money.
- 3) Bogus Sales people: frequently claiming to be foreign or disabled, trying to sell at inflated prices.

If anyone like this comes to your door call the Police (01505 404000), they want to hear from you.

If you get an unannounced caller here is what to do:

- 1) **with the door closed**, ask why they are at your door, and who they are.
- 2) **with the door still closed**, if the caller is from a company e.g. Gas or Electricity, ask them to pass their ID through the letter box. Genuine workmen, will not be offended by such a request.
- 3) **with the door still closed**, make a call using the number from the phone book, for that company (not a number written on the ID card).
- 4) only when you are confident, that they are genuine let them in. If you have any doubts, tell them to call back when you have a friend or family member with you.

**Remember you cannot become a victim of a bogus caller, if you do not let them into your home.**

## UNWANTED TELEPHONE CALLS AND LETTERS.

if you are being annoyed by either here are some contacts which can help.

- 1) Personally Addresses items: The Mailing Preference Services, Freepost 29, LON20771 London W1E 0ZT
- 2) Unaddressed leaflets: Royal Mail Door to Door Customer Services, Opt-Outs, Room 130, Wheatstone House, Wheatstone Road, Swindon SN3 5JN
- 3) Unwanted phone calls: the Telephone Preference Service, DMA House, 70 Margaret Street, London W1W 8SS Tel. 0845 070 0707 or [www.tpsonline.org...uk](http://www.tpsonline.org...uk)

## OTHER USEFUL NUMBERS

Strathclyde Police      0141 532 5900  
Trading Standards      0141 840 3233  
Care and Repair        0141 812 4111  
Renfrewshire Council 0141 842 5000